QUINCY COMMUNITY ACTION PROGRAMS

ANNUAL REPORT

2017
Dear Friends,

We are pleased to present Quincy Community Action Programs’ Annual Report and to share our work, accomplishments, and vision for our future with you.

This past year, we completed a comprehensive Strategic Planning Process. We engaged our clients, residents, Board of Directors, staff, and community partners and leaders to understand the changing needs of low-income residents. With the community’s input, we then developed our program priorities and strategies for the next three years that we hope will make a positive impact on the lives of those we serve.

Our planning work included an assessment of the needs of the community. This assessment reinforced our understanding of the types of challenges our clients face on a daily basis. Clients continue to have to make difficult choices between paying for rent, food, heat, clothing, transportation, or other necessities, and there is a widening income disparity with many working families continuing to struggle. On the next page, we have identified the issues QCAP will address, the strategies we will employ, and the indicators we will use to measure the achievement of outcomes.

We also re-examined QCAP’s mission and vision statements, our guiding principles as we continue to serve the community, and are delighted to present our new mission and vision statements in this report.

Sincerely,

Timothy P. McAloon
President, Board of Directors

Beth Ann Strollo
Chief Executive Officer

We continued to enhance our two-generational approach to service delivery, including co-locating critical services at QCAP’s Head Start Early Learning Center. We expanded our Pop-Up Food Pantry and now host cooking demonstrations and classes; launched an ESOL/English class for parents at Head Start; and strengthened our career and financial capability services – via QCAP’s Financial REACH Center (Center for Financial Responsibility and Achievement).

The following pages reflect our performance outcomes for the year ending September 30, 2017 and some of our 2018 updates to date. One update we are proud to announce is that QCAP met 100% of both the Community Service Block Grant and Head Start federal performance standards during our recent triennial monitoring reviews, again making QCAP one of the top performing community action agencies in Massachusetts.
Mission Statement
Through partnerships, community engagement, and advocacy, we provide pathways to assist families and individuals in their efforts to realize economic opportunity and create meaningful connections to improve the quality of their lives.

Vision Statement 2018-2020:
QCAP is committed to holding ourselves to the highest standards of excellence. We will continue to develop creative and innovative solutions to achieve meaningful and measurable impact through the responsible use of resources. Our clients will experience QCAP as a welcoming place where their strengths are valued, they are treated with respect, and they are central to the process of achieving their goals. We build and sustain partnerships to strengthen both our clients and the communities we serve. We value our employees as our greatest asset and will recognize their accomplishments, while encouraging and supporting their professional growth and development.
Through the Community Needs Assessment process, QCAP identified the five top community needs: Housing, Early Childhood Education and Care, Basic Needs, Financial Capability, and Adult Education and Workforce Development. Outlined below are the goals and strategies QCAP will employ to address these needs.

**Need: HOUSING**

**GOAL 1:** QCAP will prevent homelessness in QCAP’s service area.

**GOAL 2:** QCAP will empower moderate-income households in our service area to become first time homebuyers.

**GOAL 3:** QCAP will support efforts to increase affordable housing opportunities in our communities served.

**Need: EARLY CHILDHOOD EDUCATION AND CARE**

**Goal 1:** QCAP will provide access to quality early education and care for low-income families.

**Goal 2:** QCAP will provide quality education and care to children from birth to age 5.

**Goal 3:** QCAP will strengthen parental engagement in their children’s educational process.

**Need: BASIC NEEDS (FOOD, ENERGY AND HEALTH)**

**GOAL 1:** QCAP will increase food security for low-income residents in the communities we serve.

**GOAL 2:** QCAP will support low-income households through heating assistance, energy conservation measures, and discounted utility costs.

**GOAL 3:** QCAP will support efforts to reduce substance abuse and opioid addiction in our communities.

**Need: FINANCIAL CAPABILITY**

**GOAL:** QCAP will increase the financial capability of low- to moderate-income households in our service area.

**Need: ADULT EDUCATION AND WORKFORCE DEVELOPMENT**

**GOAL 1:** QCAP will help develop the knowledge and skills of adults in English for Speakers of Other Languages (ESOL) programs and Adult Basic Education (ABE) programs.

**GOAL 2:** QCAP will help low-income individuals secure and retain sustainable employment.

**GOAL 3:** QCAP will provide workforce development opportunities for youth (16+) and those receiving public benefits to build the skills needed to secure gainful employment.
Best Chef

Best Chef 2017 Winner Tony DeRienzo and his son, Julian.

Damien & Jillian Raffle, and Marie Shea at QCAP’s Best Chef.

Rep. Tackey Chan, City Councilor Nina Liang, & Philip Chong of QARI at QCAP’s Best Chef.

Susan Wornick joins our chefs for a photo at QCAP’s Best Chef.

Beth Ann Strollo at the MASSCAP Constituent Services Briefing at the State House.


In recognition of QCAP’s contributions to the community, Beth Ann Strollo stands with Norfolk County Sheriff Michael Bellotti and Mayor Thomas P. Koch to accept the first Irishwoman of the Year.

Don Uvanitte, Timothy P. McAloon (QCAP Board President), Barbara Isola, and Kerry Byrne at QCAP’s Best Chef.

Head Start

Head Start father and daughter attend the Blue Hills hike as part of QCAP’s Good Guys program.

Head Start students enjoy a day at school.

Head Start parents attend Parent Café.

Head Start parents attend an ESOL class.

Joe Palumbo of Hancock TV and Appliance delivers toys and gifts to Head Start.

Parents and children at Head Start.

Beth Ann Strollo at the QCAP’s Best Chef event.

Head Start parents attend Parent Café.

Parents and children at Head Start.
Quincy Mutual employees pose with toys and gifts donated to QCAP.

State Street volunteers at QCAP's Pop-Up Food Pantry.

Volunteers from QCAP's VITA free tax preparation program.

Volunteers from Quincy Credit Union at QCAP's Food Center.

Donation of goods from P&G and the United Way.

Melinda Alexander poses with Quincy Police Officers who volunteer weekly at our Food Center, helping to unload the Greater Boston Food Bank delivery.

Sean Glennon of the City of Quincy Planning Department and Melinda Alexander honor Jonathan Tetrault and the Greater Boston Food Bank as part of CDBG Week 2018.

Karen Gurry and Jim Graham lead a Financial REACH Center workshop.

Peter Mullen leads a first time homebuyer workshop at QCAP.

Joan Rodeck hosts Mad Science as part of the CFCE Quincy Braintree Network free family engagement groups.

QCAP's Energy Program out in the community.

Sue Keenan and client at QCAP's Tasty Tuesday cooking class.
Financial REACH Center/Workforce Development

230 clients served

71 clients increased their monthly income; median increase $459

89 clients increased their net-worth; median increase $6,728

89 clients increased their credit scores; median increase 28 points

685 Federal and State income tax returns were prepared resulting in over $1.1 million in refunds for local, low-income workers

33 clients placed into jobs

Housing

1,685 households received housing information and referral services

255 clients received first time homebuyer education and counseling

47 at-risk homeowners received comprehensive foreclosure prevention counseling to remain in their homes

Prevented 136 at-risk families from becoming homeless

23 homeless families were placed from shelter into permanent affordable housing

125 formerly homeless families were provided stabilization services

Food & Nutrition

3,300 unduplicated people received free, nutritious food; about 600 households every month

520,000 meals were provided to hungry families

Assisted 180 households to enroll in SNAP/Food Stamps

900 children and families were provided with clothing, food, and gifts for the holidays

Provided 1,200+ holiday meals during Thanksgiving, Christmas, Chanukah, and Chinese New Year
In FY 2017, QCAP served more than **21,000 unduplicated individuals** from **8,000 households** in Quincy, Braintree, Milton, Weymouth, and more than **80 communities** in the South Shore, Norfolk County, and Metro Boston regions.

**Early Education & Care**

**QCAP’s Head Start Program** provides school readiness as well as health and wellness for participating families. This includes researched-based educational programs, access to medical care, immunizations and nutritional support.

This past year **319 infants, toddlers, and preschoolers** gained school readiness skills and had improvements to their health and physical development through QCAP’s Head Start Program.

Strengthened QCAP’s two generational services through our **Pop-Up Food Pantry, ESOL Class, and Financial REACH Center services**

**Heating Assistance & Energy Conservation**

Kept **3,000 low-income households** warm through QCAP’s Fuel Assistance Program.

Replaced and/or repaired inefficient heating systems for **563 households**.

Provided weatherization and energy efficiency services to **230 households**.

**Adult Education**

**160 students** received high school equivalency or ESOL instruction through QCAP’s Adult Education Programs.

**2,500 children** received access to licensed high-quality childcare through subsidies and referrals allowing young children to engage in learning and enrichment while their parents work, attend school, or complete training programs.

**320 children and their caregivers** participated in family engagement activities.

In FY 2017, QCAP served more than **21,000 unduplicated individuals** from **8,000 households** in Quincy, Braintree, Milton, Weymouth, and more than **80 communities** in the South Shore, Norfolk County, and Metro Boston regions.
John (posthumously) and Judy Farmer

QCAP honors both John and Judy Farmer with an Extra Mile award, and expresses its gratitude to Judy who is retiring this spring from QCAP’s Board of Directors after 20 years of service.

For more than 30 years, Judy Farmer and her husband John, who passed away last year, have displayed an untiring commitment to improving the lives of those in their community of Quincy.

Judy has been an invaluable contributor to the Board and mission of QCAP. She served as the Bank of Canton’s representative with integrity and commitment to helping low-and moderate-income homebuyers purchase their first home. She was dedicated to empowering first time home buyers with information and education so they would be ready to make this important decision. Judy’s warm and embracing style put clients at ease and she supported them throughout the process. Judy did this work quietly in the background for over 20 years.

During her tenure on the QCAP Board, Judy served as the Chair of QCAP’s Strategic Planning and Governance Committees. In that role, she led QCAP’s Strategic Planning efforts providing guidance and invaluable input about the needs of the community. It was Judy who suggested the creation of the Extra Mile award in 1999 as part of QCAP’s 35th Anniversary celebration, and led the nomination process over the years. She was instrumental in helping QCAP with our annual fundraising efforts, sharing her expertise and always promoting support for our events. Judy and John’s compassion reached far beyond QCAP. Their personal dedication and generosity to helping others was evident through the many causes they championed, and their active role in Boards and committees throughout Quincy. Judy is a member of the Quincy Affordable Housing Trust and past member of the Quincy Fair Housing Committee, St. Agatha’s Finance Committee, and Maria Droste Fundraising Committee. In 2015, Judy was recognized as a Woodward School for Girls Woman of Distinction. John served on the City’s Cemetery Board of Managers, the South Shore YMCA Board of Directors, the Quincy College Board of Governors and was past president and Distinguished Member of the Kiwanis Club.

Judy and her beloved husband John, so giving of their time and expertise without fanfare or recognition, are a perfect example of an Extra Mile awardee. We are grateful to Judy for her many contributions as a Board Director and we wish her well in her retirement.

Patriot Ledger – Lend a Hand Program

In 1998 the Patriot Ledger launched Lend a Hand, a holiday season fundraising drive to help residents in need. They selected QCAP in their first year along with South Shore Mental Health and South Shore Community Action Council to distribute 100% of the funds raised directly to vendors on behalf of residents. Over its 20-year history, the Lend a Hand program has raised nearly $3 million.

The Lend a Hand program has allowed us to help our clients with a range of expenses not covered by other funding sources. Examples include paying rents to prevent clients from becoming homeless, paying for car repairs and insurance so clients can continue to work, paying medical bills not covered by insurance, paying for beds for children and a range of other essential living expenses.

Despite changes in the newspaper industry, the Patriot Ledger has maintained their commitment to Lend a Hand and helping those in need. As the Patriot Ledger celebrates its 20th Lend a Hand Anniversary it is timely to honor them again with QCAP’s Extra Mile Award.

These annual awards are given by QCAP’s Board of Directors to individuals or organizations who go the extra mile on behalf of the agency, clients, and our mission. Extra Mile recipients make a difference every day without the expectation of recognition.
Maggie Yeung has been a Head Start Family Service Worker for more than 17 years. In this role, she ensures that not only that children have access to quality education and care, she also provides a number of supports and resources to help families stabilize and thrive. She is a steady presence to families overcoming adversity, ranging from helping with clothing, bedding, food and heating assistance, to homelessness, and abuse and trauma.

As a multilingual speaker, Maggie has made a significant impact on families who are dual language learners, offering key support and a community to individuals who may otherwise feel isolated. She never hesitates to assist her Head Start colleagues by jumping into parent meetings to provide interpretation services. She has been instrumental in shaping programming and improving how we serve our families, so we are better able to respond to any cultural difference among our clients. During the past several years, Maggie has single-handedly developed initiatives to engage these families, including starting a Parent Café. The program has helped build their self-confidence, establish a supportive peer network, and develop parents’ language and other skills so they can serve as their children’s first teacher and advocate. Even after families leave Head Start, they continue to reach out to Maggie as a resource and partner.

Maggie brings the needs of her clients to the forefront as a member of the Head Start Self-Assessment team, QCAP’s Strategic Planning Committee and Client Services Improvement Committee, and as the QCAP representative on the Thomas Crane Public Library Strategic Planning Committee. Maggie exemplifies the spirit of Lois Craig, and we are pleased to honor her as this year’s award recipient.

QCAP honors Chef Paul Wahlberg for his longtime support of QCAP and the community. While more widely known for the success of his restaurants and television series, he has quietly and steadfastly been helping to feed thousands of hungry families for many years. Born in Dorchester, his humble beginnings have translated into a genuine sensitivity and compassion to those in need, and generosity in spirit and action. In 2010, Paul founded the charity “Alma’s Kids.” Every year, Paul and his charity provide Thanksgiving food baskets to South Shore residents, including families of QCAP’s Head Start and Food Center programs. Paul personally gets engaged in this effort and has encouraged his children and their schoolmates to do the same. He has participated in our Best Chef competition since its inception in 2012, which raises funds for QCAP’s Food Center and other programs. Despite his incredibly busy work demands he does not hesitate to offer himself up to QCAP and to many local organizations each year. Paul’s personal actions of generosity epitomizes the values of QCAP’s Extra Mile award. We thank him and honor him for his leadership, serving as a positive role model for restaurateurs, entrepreneurs, and aspiring chefs, and his deep commitment to helping others.

This annual award was created to honor the memory of Head Start employee Lois Craig, who passed away in 1993. It recognizes an employee who has consistently gone above and beyond job expectations and has demonstrated a commitment to professional growth and development that results in improved services to our clients and the community.

QCAP Congratulates Nancy Abrams and Shirley Tsang for 20 years of dedicated service to QCAP, our clients, and the community.
2017

Board of Directors 2017-2018

NEIGHBORHOOD REPRESENTATIVES

Debbie Abrahams-Alves
Maureen Ayers
Syndie Cine
Paul M. Connolly
Gina Johnson
Kevin Matta
Shannon Shabazz

REPRESENTING

Quincy Point
Atlantic
Head Start Policy Council
Southwest Quincy
Weymouth
Germantown
Quincy

PRIVATE REPRESENTATIVES

Rev. Sheldon W. Bennett
Judith E. Farmer
Douglas W. Moseley
James B. Murdoch
Frank Poon
Geoffrey P. Wermuth

REPRESENTING

United First Parish Church
Bank of Canton
Mayor Robert L. Hedlund, Town of Weymouth
The Stop & Shop Supermarket Company
Quincy Asian Resources, Inc.
Murphy, Hesse, Toomey & Lehane

PUBLIC REPRESENTATIVES

Josephine Shea
Michael J. Berry
Appointment in Process
Walter Hubley
Linda P. Perry
Timothy P. McAloon
Stephanie Glennon

REPRESENTING

Mayor Thomas P. Koch, City of Quincy
Margaret E. Laforest*/Councilor David F. McCarthy
Councilor Brad Croall
Councilor Ian C. Cain
Councilor Brian Palmucci
Councilor Kirsten L. Hughes
Councilor William P. Harris

* Term Ended December 2017.
Thank You Employees

QCAP staff are dedicated to providing high-quality services and effective responses in order to best help our clients. We are very grateful for their hard work and commitment to our clients, our mission, and the communities we serve.

Administration
Beth Ann Strollo, Chief Executive Officer
Anna B. Slavin, Chief Financial Officer
Kory Eng, Chief Operating Officer
Susan Harrington, Director, Development & Marketing

Adult Education & Workforce Development
Susan Fitzpatrick
Ralph Gioncardi
Elizabeth Hannon
Deepani Jinadasa
Eileen Liu
Karen Murray

Energy
Lauren Rexford, Program Director
Donna Brennion
Christopher Cabral
Phillip Chwalek
Janet Donovan
Marilyn Klein
Marjorie Schwendenman
Shirley Tsang
Lizbeth Tucker
Jo-Ann Yuska

Facilities & Properties
Susan Keenan, Program Director
Isidro Hernandez
Richard Hynes

Head Start & Early Head Start
Keather Reichel, Program Director
Nancy Abrams
Karen Akins
Leah Aleixo
Beletu Angagaw
Victoria Bankowski
Maureen Benner
Kaitlyn Bollen
D. Michelle Brosnan
Barbara Brown
Kiara Brown
Christian Brumfield
Shannon Caballero
Tiahsa Cabral
Joanne Casey
Joy Catron
Hua Chen
Judi Cheng
Mary Geraldine Connaughton
Nancy Craven
Rachael Cullen
Eryn Curran
Victoria Do
Kathleen Donnelly
Amanda Eddy
Margaret Faletta
Jenna Fiasconaro
Jessica Fonseca
Jacquelyn Foshee
Nicole Gonzalez
Angela Goossen
Deborah Gray
Emily Griffin
Lisa Griffin
Deborah Houston
Ajshe Hyseni
Jacqueline Jones-Moody
Megan Kennedy
Michelle Kennedy
Cowina Lam
Maria Lawler
Katarina Lee
Nancy Leonard
Traci Lipson
Deborah Little
Sapna Lnu
Keri Luggelle
Tracy Lundin
Bethany Lyons
Carolyn Macdonald
Alyssa Macdonald
Jacqueline Mahoney
Paula Maiger
Honora Matthews
Carole McDonough
Makenzie Moore
Susan Mullen
Jessica Murray
Klodiana Nikolla
James Opanasets
Shannon Orseno
Sofiya Padela
Chantel Parisien

Jennifer Queeney
Donna Reed-Grant
Maryam Regan
Irene Richardson
Lynn Riley
Patricia Rogers
Denise Ronan
Warda Sarofeem
Leann Shanks
Kathleen Spencer
Stacey Sutton
Emnet Tadesse
Maureen Taylor-Lewandowski
Cynthia Trilcott
Emelinda Vasquez
Chris White
Janet Widdop
Wendy Wong
Amy Wood
Jessica Wyman
Sandy Xie
Maggie Yeung
Joanne Yung

Housing
Lynne Vasconcellos, Program Director
Keely Elta
Denise Ferreira
Michael Mattes
Peter Mullen
Dorothy Noronha
Renee Sword

Southwest Community Food Center
Melinda Alexander, Coordinator
Michelle Call-Gomes
David Karales
Individuals
Debbie Abrahams-Alves
Payson Adams
Mark & Melinda Alexander
Mildred Alibrandi
Michael & Karen A. Allen
Joseph & Ann Amendolare
Judy Ardolino
Rep. Bruce Ayers & Maureen Ayers
Janet Baglione
Erin Barata
Joel Bargmann
John & Grace Barr
Chief Joseph Barron
William & Nancy Barron
Laurie Bencal
Rev. Sheldon W. Bennett & Mary Mattfield Bennett
Neil & Merle Berman
Michael & Mary Berry
Winifred Bertrand
Judi Bettencourt
Loren Bishop
Jill Blondin
Lynn Bogle
Joseph Boyd
George Bulger
Miriam Burbank
George Burke, Esq.
Michael Burns
Kerry Byrne
James Cassetta
Patricia Castaneda
Ashley Catalloni
Robert & Jennifer Celata
Shain & Chim Chan
Lawrence & Karen Chretien
Eric Clark
Alicia Coletti
Thomas Colomb, Esq.
Bryan & Carol Connolly
Catherine Connolly
Paul & Patricia Connolly
Paul Connors
James & Lisa Cooney
Leo Coppens
Cheryl Corcoran
Michael & Barbara Jean Corrente
Stephen & Margaret Costello
Lisa Covais
Hon. Mark S. Coven
Christine Coyne
Nicole Crisco
Maita Vert Crocker
Howard Crowley
Sean Crowley
Harold S. Crowley, Jr.
Peter & Charlotte Currie
Jeff & Gretchen Cutler
William & Denise Daisy
Ronan & Kim Daly
James Davis III, Esq.
Maureen Deady
Maria DeBonis
Mary Decker
Joanna Degnan
Jennifer DeSutter
Lori A. Digaetano
George & Mary Doherty
Paul Doherty &
Margaret Judge Doherty
Marie D’Olimpio
Joe Donnelly
Peter Donohoe
Chazy Dowaliby
Marianne Downs
Daniel & Margaret Dunn
Vanessa Edouard
James Edwards
Keely & Sol Elta
Kelly Enos
Marion A. Fantucchio
Joseph & Eileen Feeney
Keith Fine
Joseph Finn
Edward & Norma Fitzpatrick
Susan & Chuck Fitzpatrick
Ed & Roseann Flavin
Chris & Kelly French
Tracy Gallagher
Louis Gangi
Alicia Gardner
Charlie & Lauren Garrett
Kevin Gaughen
Imelda Gemmel
Carl & Suzanne Giardino
Melissa Giglio
Robert & Rosemary Gilbody
Daniel & Patricia Gillis
Joseph Giso
Julia Gittleman &
Tom Mendelsohn
Lawrence & Mary Glazier
Ronald Goodman
Seth Goodman
Angela Goossen &
Bill Iaconelli
Robert & Jaime Gordon
Dr. Stacey & Bruce Gore
Dennis Goulding
Paul Govostes &
Francine Govostes
Donald Graham & Barbara Loh
James Graham & Lee Dickson
Lisa Grealish
Michelle Greene-Allen
Michael Grindlay
Daniel & Karen Gurian
Karen & Lee Gurry
Melissa Gustafson
William & Susan Gustin
Patrick Hanlon
William & Jean Hanlon
Constance Hanlon Sullivan
Hon. Walter J. Hannon
David & Margot Harrington
Susan & Ed Harrington
Jason & Claudia Hartley
Michael & Carolann Hayhurst
Gerard & Joan Hegarty
Katherine Hesse, Esq.
Roseann Ho
Gregory Hudson
Lorraine Hughes
Kevin Hunter
Mary Ann Hunter
Thomas Hynes
Elaine M. James
Lynette Jeurick Samborski
Deepani Jinadasa
Janet Johnson
Marilyn Johnson
Sarah Johnson
Dennis & Michelle Jones
Lawrence & Margie Kaplan
Katherine Keefe
Chief Paul Keenan
Sen. John Keenan
Susan Keenan & Roy Fernald
Timothy & Joline Kelley
Sean & Jessica Kelly
Tom Kelly
Dorothy Kelly, Andrew Kelly & Robert Kelly
Nancy Kenney
Kathleen Keohane
Jacqueline Kilcran
Thomas Kiley, Esq.
Kevin & Susan Kindregan
Craig & Jennifer Klein
Hon. Thomas P. & Christine Koch
Matthew Konchak
Jeffrey A. & Christine M. Kuhn
Angelo Kyranis
QCAP gratefully acknowledges the generosity of the following donors. Your support makes an immediate impact helping to improve the lives of those most in-need. We thank you for your continued partnership.

Margaret Laforest
Sandra L. Landstrom
Hon. Joseph & Louise LaRaia
Bryan & Celia LaRoche
Barbara Lawrence
Alexander & Joanne Lebruto
Gene Lee &
  Katherine Kwokmee Lee
Andrew Liao
Alison Litz
J. Lorusso
Patricia Lundholm
Congressman Stephen F. Lynch
Joan Macellaro
Robert & Jean Mackey
Thomas Magri
Trung & Emma Mai
William & Deborah Marini
Michael & Patricia Marshall
Leo Martin
Kevin Matta
Dan McAloon
Timothy McAloon, Esq. &
  Barbara Isola, Esq.
James McAuliffe
Keith & Grace McAuliffe
James & Allison McCarthy
Marcia McCarthy
Robert McCarthy
Francis X. &
  Sandra McCauley
Eugene & Nancy McGrory
Leslie McIvried
Sheila McIntyre &
  Elizabeth Engelke
Maureen McKenna &
  Daniel Mooney
Mark & Colleen McLaughlin
John McMann
Robert McSweeney
Christopher & Heidi Meyers
Robert Miller
Julie Mills
Anthony & Linda Monaco
Richard & Barbara Morris
Douglas & Michelle Moseley
Warren J. Mroz
Jeremiah & Denise Mulcahy
James & Judith Murdoch
Jason E. Murdoch
Frances Murphy
Joseph Murphy
Arthur Murphy, Esq.
Kathryn Murphy, Esq.
H. Dale Musgrave
Leigh Nali
Rebecca Nash
James & Catherine Nichols
Robert Noble, Sr.
David Norton
Ruth Norton
Thomas & Rita Nutley
Daniel Oates
James & Shauna O'Leary
Janet O'Neill
Valerie Palmer
Joseph & Pamela Palumbo
D. Cosmo & Jane Papa
Laurie Parrish
Patricia Peers
Brian & Katherine Pekkinen
Linda Perry
Joshua & Melissa Peterson
Kevin & Yen-Yen Petrosino
Sheila Petruccelli
Theresa Phelan
Amelia Phinney
Robert Pierson
Robert Piscatelli
Mary Polukis
Robert & Merrill Puopolo
Robert & Mary Quinn
Mario & Julieta Ramos
Allen Rand
Stephen & Jane Ray
Steven & Laureen Reilly
Paul Ricca & Susan Gustin
Thomas Rice, Esq.
John Richards
Joan Rodeck
Roseann Russell
Angelino Santos
Mary C. Savini
Diane & David Savin
Anthony & Susan Scopelleti
Joseph D. & Marie Shea
Joseph P. & Josephine Shea
Frank & Jenn Sheelan
Bryce Shumate
Kenneth Shurtleff
Sandi Siami
Terry Simonson
Robert & Mary Ann Skjold
Anna B. Slavin
Michael & Jane Smeglin
Peter & Cynthia Smellie
Laura Smith
Stephen Smith
William Smith &
  Regina Scanlan
Gary & Jessica Sparks
Carmin & Jacqueline Spiro
Kathryn & Eric Spunt
Patricia Strockbridge
Larry & Bonnie Strollo
Beth Ann Strollo &
  Mark Norton
Constance Sullivan
Marylynn A. Sullivan
Timothy & Regina Sullivan
Sachin Suryawanshi
Mary Sweeney
Robert Sweeney
Venson & Betty Tang
Pamela Taylor
PJ & Michelle Timmins
Hon. Arthur & Shirley Tobin
Frank & Huguette Trainor
Ming Tsai
Donald & Donna Uvanitte
Denise Valentine-Laiosa
Liz Valicenti
Lynne Vasconcellos &
  Billy Grossman
Robert & Christine Vincent
Adriane Vonlichtenberg
Alfred Wahlberg
Eugene Wahlberg
Paul Wahlberg
Rosemary & Archie Wahlberg
Peter & Janice Walters
Mary Weaver & John Graham
Victoria Weldon
Geoffrey Wermuth, Esq.
Joseph & Wendy Whalen
Mark & Judith Whitcher
Payson & Elizabeth Whitney
Beth Wilkening
Steve & Jenn Wolfe
Wai Wong
Robert Woods III
Susan Wornick
Kevin Wuluff
Betty Yau
Ann Yeomans

Businesses, Organizations, and Foundations

16C
A Jeweler’s Workshop
A. Hohmann & Co., Inc.
Abby Park, Novara &
  Chef Tony DeRienzo
Adams National Historical Park
Alma Nove, Wahlburgers,
  Alma’s Kids &
  Chef Paul Wahlberg
Anderson Plumbing
& Heating
Angelo’s Coal Fired Pizza
Anodyne Medical Services
Arbella Insurance
Atlantic Pratt Oil Co Inc
B. Boutique
BabyCakes
Thank You Donors

Bank of America
Bank of Canton
Bargmann Hendrie + Archetype, Inc.
Bearingstar Insurance
Bertucci’s Corporation
Beth Israel Deaconess Hospital-Milton
Bin-Ends
BJ’s Wholesale Club
Boiler Equipment, Inc.
Boston Benefits Foundation
Boston Financial Data Services, Inc.
Boston Red Sox
Braintree Rug
Brewster Ambulance
C&W Services
Campbell Electric
Captain Fishbones,
Donato Frattaroli & Pino Maffeo
Carney Hospital
Carpenters Local Union 424
CBIZ & MHM
Children’s Museum of New Hampshire
City Fuel Corporation
City Winery Boston
Colonial Federal Savings Bank
Common Market Restaurant
Commonwealth Building, Inc.
Copeland Family Foundation
Country Ski and Sport Inc.
Curry Hardware
Di Pesa & Company CPAs
Dunkin Donuts/
The Carvalho Group
Eastern Benefits Group
Employees & Families of Greater Quincy Child Care
Employees & Families of In-Sync Center for the Arts
Employees & Families of Jack ‘n’ Jill Child Care Center
Employees & Families of Quincy Asian Resources
Employees of Bank of Canton
Employees of Bell Stoughton
Employees of Bell Watertown
Employees of Blue Cross
Blue Shield of MA
Employees of Blue Hills Counseling & Psychiatric
Employees of BlumShapiro
Employees of Braintree Cooperative Bank
Employees of Bridge St. Tire
Employees of Bridget’s Dance Studio
Employees of Cali’s
Employees of CBIZ & MHM
Employees of Create a Cook
Employees of Curry Hardware
Employees of Dawn till Dusk
Employees of Elle Hair Studio
Employees of Fallon Ambulance
Employees of Granite Medical
Employees of Hancock TV & Appliance
Employees of Harvard Pilgrim Health Care, Quincy
Employees of Hingham Chiropractic
Employees of J. Jill
Employees of L Star
Employees of Launch Trampoline Park
Employees of Liberty Bay Credit Union
Employees of Merrill Lynch Wealth Management
Employees of Murphy, Hesse, Toomey & Lehane
Employees of Olindy’s Bowling
Employees of PIDC Construction
Employees of Premier Research Group
Employees of Quincy Credit Union
Employees of Quincy Mutual
Employees of SoBo Dental
Employees of South Shore Bank
Employees of State Street Corporation
Employees of Step Beyond Beauty
Employees of Tech Lube, Abington
Employees of ThriveHive
Employees of VOYA
Employees of We Care Essentials
EnTrust Permal
Fi Boston
Fallon Ambulance
Fallon Community Health Plan
Feeding Communities Program
Feldman Land Surveyors
First Church of Christ Scientists, Quincy
Flatley Foundation
Florence Electric
Fratelli’s Bakery
Fresh Market, Hingham
Fruit Center Marketplace
Fulcimus
Glen Ellen Country Club
Good Health Natural Foods
Granite City Electric
Granite Links Golf Club
Granite Lock Co., Inc.
Granite Telecommunications
H. Nichols Illustration Studios
Hamilton Lane
Hancock TV & Appliance
HarborOne Foundation
Harding Botanicals
Harold Brooks Foundation
Harpoon Brewery
Health Care South
Heritage Museums & Gardens
Hockey East Association
Improv Asylum/Laugh Boston
Income Research & Management
Island Queen
Jake n Joe’s Braintree
Jay Cashman, Inc.
José Mateo Ballet Theatre
King Family Fund
KKatie’s Burger Bar
La Scala Ristorante
Lakeshore Learning Materials
Launch Trampoline Park
Liberty Bay Credit Union
Limoncello Restaurant
Little Sunflowers Family
Childcare & Families
Loomis, Sayles & Company
Loon Mountain
Lovin’ Spoonfuls
Lowe’s Home Improvement Store
McGinty Family Trust of 2011
Members of Life Community Church
Members of Milton Senior Center
Members of the Quincy Lodge of Elks
Milhench Supply Company
Montilio’s Baking Company
Although we have made every effort to ensure the accuracy of the list of donors, we sincerely apologize in advance for any misspellings, omissions, or other errors. Please inform us of any errors by calling the Development Office at 617.657.5308 so we can correct our records. Thank you for your understanding and for your generous support of QCAP.
Financial Report Fiscal Year Ending September 30, 2017

Funding Sources:
U.S. Department of Agriculture
U.S. Department of Energy
U.S. Department of Health and Human Services - Administration for Families & Children
U.S. Department of Housing & Urban Development - Citizens’ Housing and Planning Association
U.S. Department of the Treasury - Internal Revenue Service - Massachusetts Association for Community Action
U.S. Department of Homeland Security - Emergency Food and Shelter Program
Massachusetts Dept. of Housing and Community Development
Massachusetts Dept. of Early Education & Care
Massachusetts Dept. of Elementary & Secondary Education
Massachusetts Division of Banks
City of Quincy
Town of Weymouth
Braintree Electric Light Department
Eversource/Action for Boston Community Development
National Grid/Action, Inc.
Eastern Bank Foundation
Harold Brooks Foundation
Patriot Ledger Lend a Hand Foundation
Project Bread
Santander Bank Foundation
State Street Foundation
United Way of Massachusetts Bay & Merrimack Valley

Total Agency Revenues:
$22,831,789

Total Agency Expenses:
$22,714,901

21% State Revenue
66% Federal Revenue
13% Other

64% Direct Client Service Payments
26% Personnel
10% Non-Personnel